Terms of Service

Effective Date: October 15, 2026

Welcome to PRVN Epoxy Solutions Inc. These Terms of Service ("Terms") govern your use of the PRVN Epoxy Solutions Inc. website and your interactions with PRVN Epoxy Solutions Inc. ("PRVN Epoxy Solutions," "we," "us," or "our").

By accessing or using our website, submitting an inquiry, requesting an estimate, or engaging our services, you agree to these Terms. If you do not agree, please do not use our website.

1. About PRVN Epoxy Solutions Inc.

PRVN Epoxy Solutions Inc. is an epoxy flooring and surface coating company serving West Palm Beach, Miami, and surrounding South Florida communities. Our services include residential and commercial epoxy flooring, decorative flake and metallic systems, concrete surface preparation and repair, and related coating services.

2. Website Use

You may use this website for lawful purposes and to learn about our services or contact us about a potential project. You agree not to:

- Use the website for unlawful purposes
- Attempt to gain unauthorized access to the website or its systems
- Interfere with website operation or security
- Submit false, misleading, or fraudulent information
- Copy, reproduce, modify, or distribute website content without permission
- Use automated systems to improperly access or collect website content
- Attempt to introduce malicious software or other harmful material

We reserve the right to restrict or terminate access to the website if we believe these Terms have been violated.

3. Estimates and Project Information

Information provided through the website, including service descriptions, photographs, examples, and general pricing or performance information, is for informational purposes only and does not constitute a binding proposal or contract.

Actual pricing, materials, preparation requirements, installation methods, scheduling, warranties, and other project terms may vary based on substrate condition, project size, environmental conditions, intended use, selected materials, design choices, and other site-specific factors.

A project is not considered accepted or scheduled until the applicable project terms have been agreed upon by PRVN Epoxy Solutions Inc. and the customer.

4. Site and Surface Conditions

Epoxy and coating systems depend heavily on the condition of the underlying surface. Before installation, we may evaluate existing coatings, concrete condition, cracks and joints, moisture levels, surface contamination, substrate integrity, environmental conditions, and the intended use of the finished surface.

Mechanical grinding, crack repair, moisture testing, moisture vapor barrier protection, and other preparation may be required. Structural problems, active water intrusion, significant slab movement, or other conditions outside the scope of a coating installation may require additional work before a coating can be installed.

5. Project Results and Material Variations

The appearance and performance of a finished system can be affected by substrate conditions, temperature, humidity, moisture, usage, maintenance, and other factors. Decorative finishes, including flakes, metallics, pigments, and custom blends, may show natural variations in color, pattern, or texture. Samples and photographs are a general representation and may not exactly match the final installed surface.

6. Customer Responsibilities

Customers are responsible for:

- Providing accurate project and contact information
- Providing reasonable access to the property and work area

- Disclosing known moisture, water intrusion, structural, or substrate issues
- Removing personal belongings from the work area when requested
- Following our instructions regarding preparation, curing, and use of newly installed surfaces
- Keeping unauthorized persons, pets, and vehicles away from active work areas
- Following recommended maintenance and care instructions

Failure to follow preparation, curing, or maintenance instructions may affect the appearance or performance of the finished system.

7. Curing and Use

Newly installed coating systems require curing time before normal use. We will provide project-specific instructions on when the surface may be walked on or exposed to vehicles, equipment, chemicals, or moisture. Improper or premature use may damage the coating.

8. Payments and Project Agreements

Payment amounts, deposits, balances, accepted payment methods, cancellation terms, and schedules are governed by the applicable project agreement, estimate, invoice, or other written documentation. If these Terms conflict with a written project agreement accepted by both parties, the project agreement controls for that project.

9. SMS / Text Messaging Terms

By providing your mobile phone number and checking the consent box on our website or on a Facebook or Instagram lead form, you agree to receive text messages from PRVN Epoxy Solutions Inc. related to your inquiry, estimates, appointment scheduling, and service updates. If you separately consent to marketing messages, you may also receive promotional offers.

- Consent to receive text messages is not a condition of purchase.
- Message frequency varies.
- Message and data rates may apply.

- You can cancel at any time by replying **STOP** to any message. After you reply STOP, we will send one final confirmation message and you will no longer receive messages from us unless you opt in again.
- For help, reply **HELP** or contact us at (954) 388-7112 or prvnepoxy@outlook.com.
- Carriers are not liable for delayed or undelivered messages.
- Your mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. See our Privacy Policy for details.

10. Website Content and Intellectual Property

The content on this website, including text, photographs, graphics, logos, branding, and designs, is owned by or licensed to PRVN Epoxy Solutions Inc. unless otherwise stated. You may view it for personal or informational purposes but may not reproduce, republish, modify, distribute, or commercially exploit it without prior written permission.

11. Third-Party Links and Services

Our website may contain links to third-party websites or services, provided for convenience. We do not control or necessarily endorse them and are not responsible for their content, availability, or practices.

12. Disclaimer

The website is provided for general informational purposes. We make reasonable efforts to keep information accurate and current but do not guarantee that all content is complete, accurate, or error-free. Descriptions of systems, materials, durability, and performance are general and may vary by project and site conditions.

13. Limitation of Liability

To the maximum extent permitted by law, PRVN Epoxy Solutions Inc. and its owners, employees, contractors, and service providers will not be liable for indirect, incidental, consequential, special, or punitive damages arising from your use of this website or reliance on general website information. Nothing in these Terms excludes or limits liability that cannot legally be excluded or limited.

14. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless PRVN Epoxy Solutions Inc. and its owners, employees, contractors, and service providers from claims, liabilities, damages, losses, and expenses arising from your unlawful use of the website, violation of these Terms, or submission of fraudulent or misleading information.

15. Privacy

Your use of this website is also subject to our Privacy Policy, which explains how we collect, use, and protect your information.

16. Changes to These Terms

We may update these Terms from time to time. Updated Terms will be posted on this page with a revised effective date. Continued use of the website after updates are posted constitutes acceptance of the revised Terms, to the extent permitted by law.

17. Governing Law

These Terms are governed by the laws of the State of Florida, without regard to conflict-of-law principles. Any dispute concerning these Terms or the use of this website will be handled in accordance with Florida law and any applicable written agreement between PRVN Epoxy Solutions Inc. and the customer.

18. Contact Us

Questions about these Terms may be directed to:

PRVN Epoxy Solutions Inc. Loxahatchee, Florida 33470 Phone: (954) 388-7112 Email: prvnepoxy@outlook.com Website: prvnepoxy.com